

## DEPARTMENT OF VETERANS AFFAIRS

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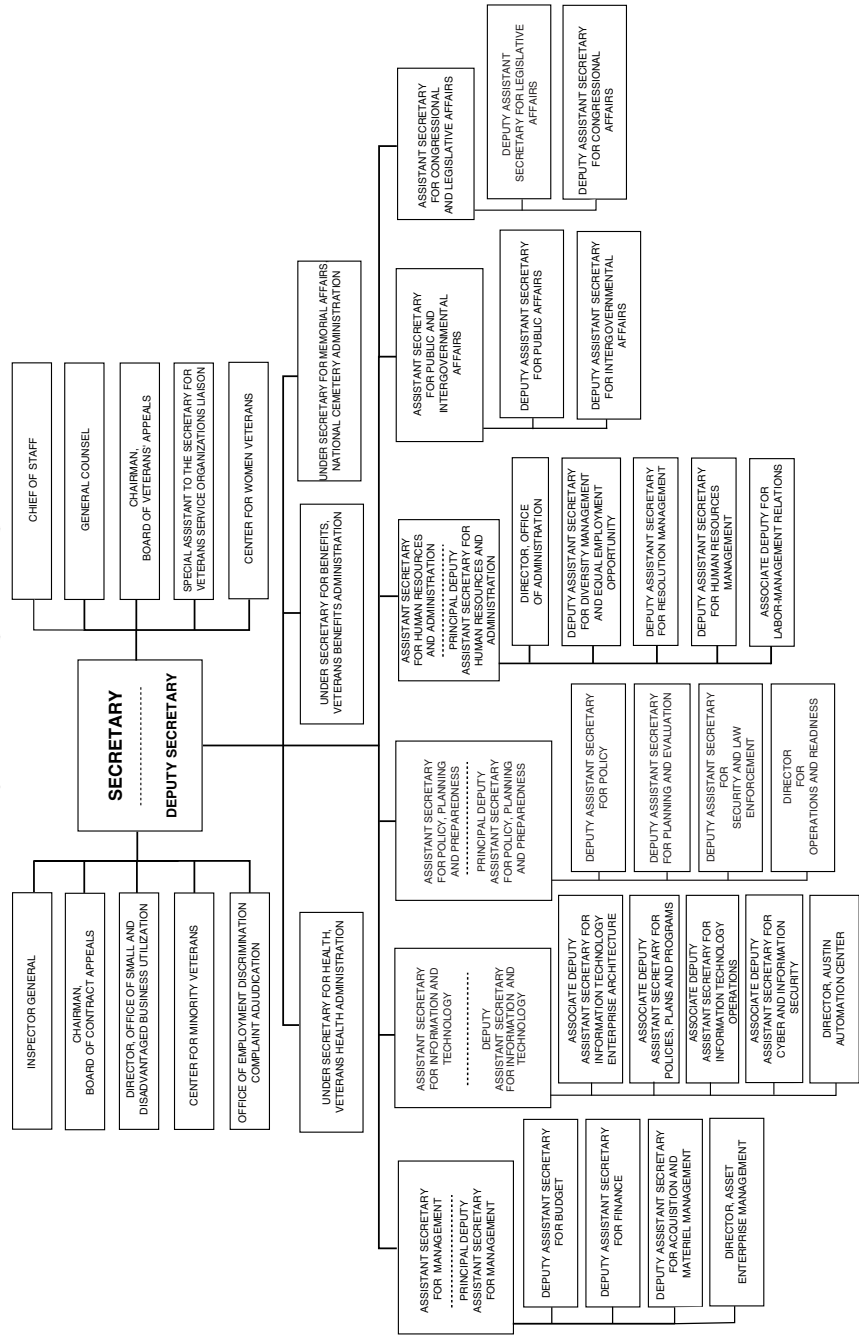
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Principal Deputy Assistant Secretary for Human Resources and Administration	(VACANCY)
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Deputy Director, Office of Administration	(VACANCY)
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Assistant Secretary for Congressional and Legislative Affairs	PAMELA M. IOVINO, <i>Acting</i>
Deputy Assistant Secretary for Legislative Affairs	PAMELA M. IOVINO
Deputy Assistant Secretary for Congressional Affairs	(VACANCY)

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*The Department of Veterans Affairs operates programs to benefit veterans and members of their families. Benefits include compensation payments for disabilities or death related to military service; pensions; education and rehabilitation; home loan guaranty; burial; and a medical care program incorporating nursing homes, clinics, and medical centers.*

The Department of Veterans Affairs (VA) was established as an executive department by the Department of Veterans Affairs Act (38 U.S.C. 201 note). It is comprised of three organizations that administer veterans	programs: the Veterans Health Administration, the Veterans Benefits Administration, and the National Cemetery Administration. Each organization has field facilities and a central office component.
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DEPARTMENT OF VETERANS AFFAIRS



## Activities

**Cemeteries** The National Cemetery Administration (NCA) provides services to veterans, active duty personnel, and reservists and National Guard members with 20 years' qualifying service and their families by operating national cemeteries; furnishing headstones and markers for the graves of U.S. veterans worldwide, service members, and eligible reservists and National Guard members; awarding grants to aid States in establishing, improving, and expanding veterans cemeteries; and administering the Presidential Memorial Certificate Program.

**Center for Minority Veterans** The Center for Minority Veterans was established under Public Law 103-446 (108 Stat. 4645) and is responsible for promoting the use of VA benefits, programs, and services by minority veterans and assessing the needs of minority group members. The work of the Center focuses on the unique and special needs of five distinct groups of veterans: African-Americans, Hispanics, Asian-Americans, Pacific Islanders, and Native Americans, which include American Indians, Native Hawaiians, and Alaskan Natives.

**Center for Women Veterans** The Center for Women Veterans was established under Public Law 103-446 (108 Stat. 4645) and acts as the Secretary's primary adviser on women veterans issues and evaluates VA programs, policies, legislation, and practices to ensure they are responsive and accessible to eligible women veterans.

**Health Services** The Veterans Health Administration provides hospital, nursing home, and domiciliary care, and outpatient medical and dental care to eligible veterans of military service in the Armed Forces. It conducts both individual medical and health-care delivery research projects and multi-hospital research programs, and it assists in the education of physicians and dentists and with training of many other health care professionals through affiliations with educational institutions and organizations.

**Veterans Benefits** The Veterans Benefits Administration provides information, advice, and assistance to veterans, their dependents, beneficiaries, representatives, and others applying for VA benefits. It also cooperates with the Department of Labor and other Federal, State, and local agencies in developing employment opportunities for veterans and referral for assistance in resolving socioeconomic, housing, and other related problems.

The Compensation and Pension Service is responsible for claims for disability compensation and pension, specially adapted housing, accrued benefits, adjusted compensation in death cases, and reimbursement for headstone or marker; allowances for automobiles and special adaptive equipment; special clothing allowances; emergency officers' retirement pay; survivors' claims for death compensation, dependency and indemnity compensation, death pension, and burial and plot allowance claims; forfeiture determinations; and a benefits protection program for minors and incompetent adult beneficiaries.

The Education Service administers the Montgomery GI Bill program and other programs which provide education benefits to qualified active-duty members, veterans, certain dependents of veterans, and members of the Selected Reserve. Also included in the Education Service's responsibilities are compliance surveys, a work-study program, and course approvals.

The Insurance Service's operations for the benefit of service members, veterans, and their beneficiaries are available through the regional office and insurance center (phone, 800-669-8477) in Philadelphia, PA, which provides the full range of functional activities necessary for a national life insurance program. Activities include the complete maintenance of individual accounts, underwriting functions, life and death insurance claims awards, and any other insurance-related transactions. The agency also administers the Veterans Mortgage Life Insurance Program for those disabled veterans who receive a VA grant for specially adapted housing and supervises the Servicemembers'

Group Life Insurance Program and the Veterans Group Life Insurance Program.

The Loan Guaranty Service is responsible for operations that include appraising properties to establish their values; approving grants for specially adapted housing; supervising the construction of new residential properties; establishing the eligibility of veterans for the program; evaluating the ability of a veteran to repay a loan and the credit risk; making direct loans to Native American veterans to acquire a home on trust land; servicing and liquidating defaulted loans; and disposing of real estate acquired as the consequence of defaulted loans.

The Vocational Rehabilitation and Employment Service provides outreach, motivation, evaluation, counseling, training, employment, and other rehabilitation services to service-connected disabled veterans. Vocational and educational counseling, as well as the evaluation of abilities, aptitudes, and interests are provided to veterans and servicepersons. Counseling, assessment, education programs, and, in some cases, rehabilitation services are available to spouses and children of totally and permanently disabled veterans as well as surviving orphans, widows, and widowers of certain deceased veterans.

Vocational training and rehabilitation services are available to children with spina bifida having one or both parents who served in the Republic of Vietnam during the Vietnam era, or served in certain military units in or near the demilitarized zone in Korea, between September 1, 1967, and August 31, 1971.

**Veterans' Appeals** The Board of Veterans' Appeals (BVA) is responsible for entering the final appellate decisions in claims of entitlement to veterans' benefits and for deciding certain matters concerning fees charged by attorneys and agents for representation of veterans before VA and requests for revision of prior BVA decisions on the basis of clear and unmistakable error. Final Board

decisions are appealable to the U.S. Court of Appeals for Veterans Claims.

**Field Facilities** The Department's operations are handled through the following field facilities:

- cemeteries, the final resting places for burial of the remains of veterans, active duty personnel, and reservists and National Guard members with 20 years' qualifying service; their spouses; and certain eligible dependents;

- domiciliaries, providing the least intensive level of inpatient medical care including necessary ambulatory medical treatment, rehabilitation, and support services in a structured environment to veterans who are unable because of their disabilities to provide adequately for themselves in the community;

- medical centers, providing eligible beneficiaries with medical and other health care services equivalent to those provided by private-sector institutions, augmented in many instances by services to meet the special requirements of veterans;

- outpatient clinics to provide eligible beneficiaries with ambulatory care; and

- regional offices to grant benefits and services provided by law for veterans, their dependents, and beneficiaries within an assigned territory; furnish information regarding VA benefits and services; adjudicate claims and make awards for disability compensation and pension; conduct outreach and information dissemination and provide support and assistance to various segments of the veteran population to include former prisoners of war (POW), minority veterans, homeless veterans, women veterans and elderly veterans; supervise payment of VA benefits to incompetent beneficiaries; provide vocational rehabilitation and employment training; administer educational benefits; guarantee loans for purchase, construction, or alteration of homes; process grants for specially adapted housing; process death claims; and assist veterans in exercising rights to benefits and services.

## National Facilities—Department of Veterans Affairs

Address	Type of facility	Director
<b>ALABAMA:</b>		
Birmingham (700 S. 19th St., 35233) .....	Medical Center .....	Y.C. Parris
Central Alabama Health Care System (215 Perry Hill Rd., Montgomery, 36109-3798).	Medical Center .....	(Vacancy)
Mobile (Naval Air Station, 80 Hovey Rd., Pensacola, FL 32508-1054) (Mail: Barrancas National Cemetery, FL).	National Cemetery .....	(Vacancy)
Montgomery (345 Perry Hill Rd., 36109) .....	Regional Office .....	Montgomery Watson
Seale (Fort Mitchell National Cemetery, 553 Hwy. 165, 36856).	National Cemetery .....	Gregory P. Whitney
Tuscaloosa (35404) .....	Medical Center .....	W. Kenneth Ruyle
<b>ALASKA:</b>		
Anchorage (2925 Debarr Rd., 99508) .....	Outpatient Clinic and Regional Office.	Alex Spector
Fort Richardson (P.O. Box 5-498, 99505) .....	National Cemetery .....	Virginia M. Walker
Sitka (803 Sawmill Creek Rd., 99835) (Mail: Ft. Richardson National Cemetery, AK).	National Cemetery .....	Virginia M. Walker
<b>ARIZONA:</b>		
Northern Arizona Health Care System (500 N. Hwy. 89, Prescott, 86313).	Medical Center (medical and domiciliary).	Deborah Thompson
Phoenix (7th St. & Indian School Rd., 85012) .....	Medical Center .....	John R. Fears
Phoenix (3225 N. Central Ave., 85012) .....	Regional Office .....	Sandra D. Flint
Phoenix (23029 N. Cave Creek Rd., 85024) (National Memorial Cemetery of Arizona).	National Cemetery .....	Mark Maynard
Prescott (VA Medical Center, 500 Hwy. 89 N., 86301) (Mail: National Memorial Cemetery of Arizona).	National Cemetery .....	Mark Maynard
Southern Arizona Health Care System (3601 S. 6th Ave., Tucson, 85723).	Medical Center .....	Jonathan H. Gardner
<b>ARKANSAS:</b>		
Fayetteville (72701) .....	Medical Center .....	Michael Winn
Fayetteville (700 Government Ave., 72701) .....	National Cemetery .....	Arleen Vicenty
Fort Smith (522 Garland Ave., 72901) .....	National Cemetery .....	Paul Martin
Little Rock (2523 Confederate Blvd., 72206) .....	National Cemetery .....	Gary Overall
Little Rock (300 Roosevelt Rd., 72205) (John L. McClellan Memorial Veterans Hospital).	Medical Center .....	George Gray, Jr.
Little Rock Division		
North Little Rock Division (Mail: Little Rock)		
North Little Rock (P.O. Box 1280, Bldg. 65, Ft. Roots, 72115).	Regional Office .....	Nick Nicholas
<b>CALIFORNIA:</b>		
Central California Health Care System (2615 Clinton Ave., Fresno, 93703).	Medical Center .....	Alan S. Perry
Gustine (San Joaquin Valley National Cemetery, 32053 W. McCabe Rd., 95322).	National Cemetery .....	Carla Williams
Loma Linda (Jerry L. Pettis Memorial Veterans Hospital, 11201 Benton St., 92357).	Medical Center .....	Dean R. Stordahl
Long Beach (5901 E. 7th St., 90822) .....	Medical Center .....	(Vacancy)
Los Angeles (11301 Wilshire Blvd., 90073) .....	Medical Center .....	(Vacancy)
Los Angeles (11000 Wilshire Blvd., 90024) .....	Regional Office .....	Stewart F. Liff
Los Angeles (950 S. Sepulveda Blvd., 90049) .....	National Cemetery .....	William L. Livingston
Northern California Health Care System (150 Muir Rd., Benicia, 94523).	Medical Center .....	(Vacancy)
Oakland (Oakland Federal Bldg., 1301 Clay St., 94612-5209).	Regional Office .....	Donald E. Stout
Palo Alto Health Care System (3801 Miranda Ave., 94304).	Medical Center .....	Elisabeth J. Freeman
Riverside (22495 Van Buren Blvd., 92518) .....	National Cemetery .....	Mark Maynard
San Bruno (Golden Gate National Cemetery, 1300 Sneath Ln., 94066).	National Cemetery .....	James Fitzgerald
San Diego (3350 La Jolla Village Dr., 92161) .....	Medical Center .....	Gary Rossio
San Diego (8810 Rio San Diego Dr., 92108) .....	Regional Office .....	(Vacancy)
San Diego (Fort Rosecrans National Cemetery, P.O. Box 6237, Point Loma, 92106).	National Cemetery .....	William L. Livingston
San Francisco (4150 Clement St., 94121) .....	Medical Center .....	Sheila Cullen
San Francisco (P.O. Box 29012, Presidio of San Francisco, 94129) (Mail: Golden Gate National Cemetery, San Bruno, CA).	National Cemetery .....	James Fitzgerald
<b>COLORADO:</b>		
Denver (1055 Clermont St., 80220) .....	Medical Center .....	Edgar Thorsland, Jr.
Denver (80225) .....	Denver Distribution Center .....	Jim Sandman
Denver (Fort Logan National Cemetery, 3698 S. Sheridan Blvd., 80235).	National Cemetery .....	Gerald Vitela
Fort Lyon (Mail: Fort Logan National Cemetery, Denver, CO).	National Cemetery .....	Gerald Vitela

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Grand Junction (81501) .....	Medical Center .....	Kurt Schlegelmilch
Lakewood (P.O. Box 25126, 155 Van Gordon St., 80228).	Regional Office .....	Catherine L. Smith
CONNECTICUT:		
Connecticut Health Care System (950 Campbell Ave., West Haven, 06516).	Medical Center .....	Roger Johnson
Hartford (450 Main St., 06103) .....	Regional Office .....	Ric Randle
DELAWARE:		
Wilmington (1601 Kirkwood Hwy., 19805) .....	Medical and Regional Office Center	Dexter Dix
DISTRICT OF COLUMBIA:		
Washington (50 Irving St. NW., 20422) .....	Medical Center .....	Sanford M. Garfunkel
Washington (1120 Vermont Ave. NW., 20421) .....	Regional Office .....	Keith Wilson
FLORIDA:		
Bay Pines (1000 Bay Pines Blvd. N., 33504) .....	Medical Center (medical and domiciliary).	Smith Jenkins
Bay Pines (P.O. Box 477, 33504) .....	National Cemetery .....	Billy Murphy
Bushnell (Florida National Cemetery, 6502 SW. 102d Ave., 33513).	National Cemetery .....	Billy Murphy
Miami (1201 NW. 16th St., 33125) .....	Medical Center .....	Stephen Lucas
Northern Florida/Southern Georgia Health Care System (1601 SW. Archer Rd., Gainesville, 32608-1197).	Medical Center .....	Fred Malphrus
Pensacola (Barrancas National Cemetery, Naval Air Station, 80 Hovey Rd. 32508-1054).	National Cemetery .....	(Vacancy)
St. Augustine (104 Marine St., 32084) (Mail: Florida National Cemetery, Bushnell, FL).	National Cemetery .....	Billy Murphy
St. Petersburg (P.O. Box 1437, 33731) .....	Regional Office .....	Sandy Bowron
Tampa (James A. Haley Veterans Hospital, 13000 Bruce B. Downs Blvd., 33612).	Medical Center .....	(Vacancy)
West Palm Beach (7305 N. Military Trail, 33410-6400).	Medical Center .....	Edward H. Seiler
GEORGIA:		
Atlanta (1670 Clairmont Rd., 30033) .....	Medical Center .....	Thomas A. Cappello
Atlanta (P.O. Box 100026, 1700 Clairmont Rd., Decatur, 30033).	Regional Office .....	Patrick Courtney
Augusta (2460 Wrightsboro Rd., 30904-6285) .....	Medical Center .....	James Trusley
Forest Hills Division		
Lenwood Division		
Dublin (31021) .....	Medical Center (medical and domiciliary).	Richard W. Fry
Marietta (500 Washington Ave., 30060) (Mail: Ft. Mitchell National Cemetery, Seale, AL).	National Cemetery .....	Gregory J. Whitney
HAWAII:		
Honolulu (P.O. Box 50188, 96850) .....	Medical and Regional Office Center	H. David Burge
Honolulu (National Memorial Cemetery of the Pacific, 2177 Puowaina Dr., 96813-1729).	National Cemetery .....	Gene E. Castagnetti
IDAHO:		
Boise (805 W. Franklin St., 83702) .....	Regional Office .....	James Vance
Boise (5th & Ft. Sts., 83702-4598) .....	Medical Center .....	Wayne Tippets
ILLINOIS:		
Alton (600 Pearl St., 62003) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery .....	Ralph E. Church
Chicago Health Care System (333 E. Huron St., 60611).	Medical Center .....	Richard S. Citron
Chicago (P.O. Box 8136, 536 S. Clark St., 60680) ..	Regional Office .....	Michael Olson
Danville (61832) .....	Medical Center .....	Susan P. Bowers
Danville (1900 E. Main St., 61832) .....	National Cemetery .....	Gilbert Gallo
Elwood (Abraham Lincoln National Cemetery, 27034 S. Diagonal Rd., 60421).	National Cemetery .....	Gilbert Gallo
Hines (Lock Box 66303, AMF O'Hare, 60666-0303)	Finance Center .....	Billy R. Barker
Hines (Edward Hines, Jr., Hospital, 60141) .....	Medical Center .....	Jack Hetrick
Hines (P.O. Box 76, 60141) .....	VA National Acquisition Center .....	George T. Patterson
Hines (P.O. Box 27, 60141) .....	Service and Distribution Center .....	Mike Tyllas
Marion (2401 W. Main St., 62959) .....	Medical Center .....	Robert D. Morrel
Moline (Rock Island National Cemetery, P.O. Box 737, Rock Island Arsenal, 61265).	National Cemetery .....	Richard C. Anderson
Mound City (P.O. Box 128, Hwys. 37 & 51, 62963) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery .....	Ralph E. Church
North Chicago (60064) .....	Medical Center .....	Patrick L. Sullivan
Quincy (36th & Maine Sts., 62301) (Mail: Rock Island National Cemetery, Rock Island, IL).	National Cemetery .....	Richard C. Anderson
Springfield (Camp Butler National Cemetery, 5063 Camp Butler Rd., R No. 1, 62707).	National Cemetery .....	Dane Freeman
INDIANA:		
Indianapolis (1481 W. 10th St., 46202) .....	Medical Center .....	(Vacancy)

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Cold Spring Road Division Tenth Street Division		
Indianapolis (575 N. Pennsylvania St., 46204) .....	Regional Office .....	Jeffrey Alger
Indianapolis (Crown Hill National Cemetery, 700 W. 38th St., 46208) (Mail: Marion National Cemetery, IN).	National Cemetery .....	Bobby A. Moton
Marion (1700 E. 38th St., 46952) .....	National Cemetery .....	Bobby A. Moton
New Albany (1943 Ekin Ave., 47150) (Mail: Zachary Taylor National Cemetery, KY).	National Cemetery .....	Gary D. Peak
Northern Indiana Health Care System (2121 Lake Ave., Fort Wayne, 46805).	Medical Center .....	Michael W. Murphy
IOWA:		
Central Iowa Health Care System (30th and Euclid Ave., Des Moines, 50310–5774).	Medical Center .....	Donald Cooper
Des Moines (210 Walnut St., 50309) .....	Regional Office .....	Don Iddings
Iowa City (Hwy. 6 W., 52246–5774) .....	Medical Center .....	Gary L. Wilkinson
Keokuk (1701 J St., 52632) (Mail: Rock Island National Cemetery, IL).	National Cemetery .....	Richard C. Anderson
KANSAS:		
Eastern Kansas Health Care System (Leavenworth, 66048).	Medical Center (medical and domiciliary) .....	Robert M. Malone
Fort Leavenworth (Mail: Leavenworth National Cemetery, KS).	National Cemetery .....	Jeffrey S. Barnes
Fort Scott (P.O. Box 917, 66701) .....	National Cemetery .....	Jeffrey S. Barnes
Leavenworth (P.O. Box 1694, 66048) .....	National Cemetery .....	Jeffrey S. Barnes
Topeka (Bldg. 9, 3401 SW. 21st St., 66604) .....	Health Revenue Center .....	Matthew Kelly, <i>Acting</i>
Wichita (5500 E. Kellogg, 67218) .....	Medical Center .....	Thomas J. Sanders
Wichita (5500 E. Kellogg, 67218) .....	Regional Office and Medical Center .....	(Vacancy)
KENTUCKY:		
Danville (277 N. 1st St., 40442) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery .....	Patrick Lovett
Lebanon (20 Hwy. 208E, 40033) (Mail: Zachary Taylor National Cemetery, KY).	National Cemetery .....	Gary D. Peak
Lexington (40511) .....	Medical Center .....	Forest Farley
Cooper Drive Division Leestown Division		
Lexington (833 W. Main St., 40508) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery .....	Patrick Lovett
Louisville (545 S. 3d St., 40202) .....	Regional Office .....	Jimmy Wardle
Louisville (800 Zorn Ave., 40202) .....	Medical Center .....	Timothy P. Shea
Louisville (Cave Hill National Cemetery, 701 Baxter Ave., 40204) (Mail: Zachary Taylor National Cemetery, KY).	National Cemetery .....	Gary D. Peak
Louisville (Zachary Taylor National Cemetery, 4701 Brownsboro Rd., 40207).	National Cemetery .....	Gary D. Peak
Nancy (Mill Springs National Cemetery, 9044 W. Hwy. 80, 42544) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery .....	Patrick Lovett
Nicholasville (Camp Nelson National Cemetery, 6980 Danville Rd., 40356).	National Cemetery .....	Patrick Lovett
LOUISIANA:		
Alexandria (71301) .....	Medical Center .....	Barbara Watkins
Baton Rouge (220 N. 19th St., 70806) (Mail: Port Hudson National Cemetery, LA).	National Cemetery .....	Gloria Mote
New Orleans (1601 Peridido St., 70146) .....	Medical Center .....	John D. Church, Jr.
New Orleans (701 Loyola Ave., 70113) .....	Regional Office .....	Rowland Christian
Pineville (Alexandria National Cemetery, 209 E. Shamrock St., 71360) (Mail: Natchez, NC).	National Cemetery .....	Peter Young
Shreveport (510 E. Stoner Ave., 71101) .....	Medical Center .....	George Moore
Zachary (20978 Port Hickey Rd., 70791) (Port Hudson National Cemetery).	National Cemetery .....	Gloria Mote
MAINE:		
Togus (1 VA Ctr., 04330) .....	Medical and Regional Office Center .....	John H. Sims, Jr.
Togus (VA Medical and Regional Office Center, 04330) (Mail: Massachusetts National Cemetery, MA).	National Cemetery .....	Kurt Rotar
MARYLAND:		
Annapolis (800 West St., 21401) (Mail: Baltimore National Cemetery, MD).	National Cemetery .....	Wayne E. Ellis
Baltimore (31 Hopkins Plz., 21201) .....	Regional Office .....	George Wolohojian
Baltimore (5501 Frederick Ave., 21228) .....	National Cemetery .....	Wayne E. Ellis
Baltimore (Loudon Park National Cemetery, 3445 Frederick Ave., 21228) (Mail: Baltimore National Cemetery, MD).	National Cemetery .....	Wayne E. Ellis



## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Maryland Health Care System (10 N. Green St., Baltimore, 21201).	Medical Center .....	Dennis Smith
<b>MASSACHUSETTS:</b>		
Bedford (Edith Nourse Rogers Memorial Veterans Hospital, 200 Springs Rd., 01730).	Medical Center .....	William A. Conte
Boston Health Care Center (150 S. Huntington Ave., 02130).	Medical Center .....	Michael Lawson
Boston (John F. Kennedy Federal Bldg., 02203) ....	Regional Office .....	Fay Norred
Bourne (Massachusetts National Cemetery, Connery Ave., 02532).	National Cemetery .....	Kurt Rotar
Brockton (940 Belmont St., 02301) .....	Medical Center .....	Michael Lawson
Northampton (01060) .....	Medical Center .....	Bruce A. Gordon
<b>MICHIGAN:</b>		
Ann Arbor (2215 Fuller Rd., 48105) .....	Medical Center .....	James Roseborough
Augusta (Fort Custer National Cemetery, 15501 Dickman Rd., 49012).	National Cemetery .....	John Bacon
Battle Creek (49106) .....	Medical Center .....	Alice Wood
Detroit (48101–1932) .....	Medical Center .....	Michael Wheeler
Detroit (477 Michigan Ave., 48226) .....	Regional Office .....	Keith Thompson
Iron Mountain (49801) .....	Medical Center .....	(Vacancy)
Saginaw (1500 Weiss St., 48602) .....	Medical Center .....	Gabriel Perez
<b>MINNESOTA:</b>		
Minneapolis (1 Veterans Dr., 55417) .....	Medical Center .....	Steven Kleinglass
Minneapolis (Fort Snelling National Cemetery, 7601 34th Ave. S., 55450).	National Cemetery .....	Robert F. McCollum
St. Cloud (4801 8th St. N., 56303) .....	Medical Center .....	Barry I. Bahl
St. Paul (Bishop Henry Whipple Federal Bldg., Fort Snelling, 55111) (Remittances: P.O. Box 1820, 55111).	Regional Office & Insurance Center	Vince Crawford
St. Paul (Bishop Henry Whipple Federal Bldg., Fort Snelling, 55111).	Debt Management Center .....	Dan Osendorf
<b>MISSISSIPPI:</b>		
Biloxi (39531) .....	Medical Center (medical and domiciliary).	Julie Catellier
Biloxi Hospital and Domiciliary Division Gulfport Hospital Division		
Biloxi (P.O. Box 4968, 39535–4968) .....	National Cemetery .....	Amanda Rhodes
Corinth (1551 Horton St., 38834) (Mail: Memphis National Cemetery, TN).	Medical Center (medical and domiciliary).	Mary Dill
Jackson (1500 E. Woodrow Wilson Dr., 39216) .....	Medical Center .....	Richard Baltz
Jackson (1600 E. Woodrow Wilson Ave., 39216) ....	Regional Office .....	Joseph Adair
Natchez (41 Cemetery Rd., 39120) .....	National Cemetery .....	Peter Young
<b>MISSOURI:</b>		
Columbia (Harry S. Truman Memorial Veterans Hospital, 800 Hospital Dr., 65201).	Medical Center .....	Gary Campbell
Jefferson City (1024 E. McCarthy, 65101) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery .....	Ralph E. Church
Kansas City (4801 Linwood Blvd., 64128) .....	Medical Center .....	Kent D. Hill
Poplar Bluff (63901) .....	Medical Center .....	Nancy Arnold
Springfield (1702 E. Seminole St., 65804) .....	National Cemetery .....	Ralph E. Church
St. Louis (63125) .....	Medical Center .....	(Vacancy)
John J. Cochran Division, 63106		
St. Louis (P.O. Box 5020, Bldg. 104, 4300 Goodfellow Blvd., 63115).	Records Management Center .....	Sam Jarvis
St. Louis (400 S. 18th St., 63103–2271) .....	Regional Office .....	Gary Williams
St. Louis (Jefferson Barracks National Cemetery, 2900 Sheridan Dr., 63125).	National Cemetery .....	Ralph E. Church
<b>MONTANA:</b>		
Montana Health Care System (Fort Harrison, 59636).	Medical and Regional Office Center	Joseph M. Underkofler
<b>NEBRASKA:</b>		
Greater Nebraska Health Care System (600 S. 70th St., Lincoln, 68510).	Medical Center .....	Albert Washko
Lincoln (5631 S. 48th St., 68516) .....	Regional Office .....	Ursula Henderson
Maxwell (Fort McPherson National Cemetery, 12004 S. Spur 56A, 69151–1031).	National Cemetery .....	Jim Schwartz
<b>NEVADA:</b>		
Las Vegas (102 Lake Mead Dr., 89106) .....	Outpatient Clinic .....	(Vacancy)
Reno (1000 Locust St., 89520) .....	Medical Center .....	(Vacancy)
Reno (1201 Terminal Way, 89520) .....	Regional Office .....	Steve Simmons
<b>NEW HAMPSHIRE:</b>		
Manchester (718 Smyth Rd., 02104) .....	Medical Center .....	Mark F. Levenson
Manchester (275 Chestnut St., 03101) .....	Regional Office .....	(Vacancy)
<b>NEW JERSEY:</b>		
Beverly (R No. 1, Bridgeboro Rd., 08010) .....	National Cemetery .....	Delores T. Blake

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Newark (20 Washington Pl., 07102) .....	Regional Office .....	John McCourt
New Jersey Health Care System (East Orange, 07018) .....	Medical Center .....	Kenneth Mizrach
Salem (Finn's Point National Cemetery, R.F.D. 3, Fort Mott Rd., Box 542, 08079) (Mail: Beverly National Cemetery, NJ) .....	National Cemetery .....	Delores T. Blake
Somerville (08876) .....	Asset Management Service .....	Sharon Dufour
NEW MEXICO:		
Albuquerque (2100 Ridgcrest Dr. SE., 87108–5138) .....	Medical Center .....	Mary A. Dowling
Albuquerque (500 Gold Ave. SW., 87102) .....	Regional Office .....	Thomas Wagner
Fort Bayard (Fort Bayard National Cemetery, P.O. Box 189, 88036) (Mail: Ft. Bliss National Cemetery, TX) .....	National Cemetery .....	Robert L. Flitcraft, Jr.
Santa Fe (P.O. Box 88, 501 N. Guadalupe St., 87501) .....	National Cemetery .....	Roseann Santore
NEW YORK:		
Albany (113 Holland Ave., 12208) .....	Medical Center .....	Mary Ellen Piche
Bath (14810) .....	Medical Center (medical and domiciliary) .....	David Wood
Bath (VA Medical Center, 14810) .....	National Cemetery .....	Wesley Jones
Bronx (130 W. Kingsbridge Rd., 10468) .....	Medical Center .....	MaryAnn Musumeci
Brooklyn Division		
St. Albans Division		
Brooklyn (Cypress Hills National Cemetery, 625 Jamaica Ave., 11208) (Mail: Long Island National Cemetery, NY) .....	National Cemetery .....	Nadine Bruh-Schiffer
Buffalo (111 W. Huron St., 14202) .....	Regional Office .....	(Vacancy)
Calverton (210 Princeton Blvd., 11933) .....	National Cemetery .....	Richard Boyd
Canandaigua (14424) .....	Medical Center .....	W. David Smith
Elmira (Woodlawn National Cemetery, 1825 Davis St., 14901) (Mail: Bath National Cemetery, NY) .....	National Cemetery .....	Kurt Rotar
Farmingdale (Long Island National Cemetery, 2040 Wellwood Ave., 11735–1211) .....	National Cemetery .....	Nadine Bruh-Schiffer
Hudson Valley Health Care System (Franklin Delano Roosevelt Hospital, Montrose, 10548) .....	Medical Center .....	Michael Sabo
New York (245 W. Houston St., 10014) .....	Regional Office .....	Pat Amberg-Blyskal
New York Harbor Health Care System (Brooklyn, 11209) .....	Medical Center .....	John J. Donnellan, Jr.
Northport (Long Island, 11768) .....	Medical Center .....	Robert Schuster
Schuylerville (Gerald B.H. Soloman Saratoga National Cemetery, 200 Duell Rd., 12871–1721) .....	National Cemetery .....	James N. Barlow
Syracuse (Irving Ave. & University Pl., 13210) .....	Medical Center .....	James Cody
Western New York Health Care System (3495 Bailey Ave., Buffalo, 14215) .....	Medical Center .....	Michael S. Finegan
NORTH CAROLINA:		
Asheville (28805) .....	Medical Center .....	James A. Christian
Durham (508 Fulton St. & Erwin Rd., 27705) .....	Medical Center .....	Michael Phaup
Fayetteville (2300 Ramsey St., 28301) .....	Medical Center .....	Janet Stout
New Bern (1711 National Ave., 28560) .....	National Cemetery .....	Arleen Vincenty
Raleigh (501 Rock Quarry Rd., 27610) .....	National Cemetery .....	Arleen Vincenty
Salisbury (1601 Brenner Ave., 28144) .....	Medical Center .....	(Vacancy)
Salisbury (202 Government Rd., 28144) .....	National Cemetery .....	Arleen Vincenty
Wilmington (2011 Market St., 28403) (Mail: New Bern National Cemetery, NC) .....	National Cemetery .....	Arleen Vincenty
Winston-Salem (251 N. Main St., 27155) .....	Regional Office .....	John Montgomery
NORTH DAKOTA:		
Fargo (655 1st Ave., 58102) .....	Medical and Regional Office Center .....	Douglas M. Kenyon, Acting
OHIO:		
Chillicothe (45601) .....	Medical Center .....	Douglas Moorman
Cincinnati (3200 Vine St., 45220) .....	Medical Center .....	Carlos B. Lott
Cleveland (10701 East Blvd., 44106–3800) .....	Medical Center .....	William Montague
Brecksville Division		
Wade Park Division		
Cleveland (1240 E. 9th St., 44199) .....	Regional Office .....	Phillip J. Ross
Columbus (2090 Kenny Rd., 43221) .....	Outpatient Clinic .....	Lilian T. Thome
Dayton (VA Medical Center, 4100 W. 3d St., 45428) .....	Medical Center (medical and domiciliary) .....	Steven Cohen
Dayton (VA Medical Center, 4100 W. 3d St., 45428) .....	National Cemetery .....	Patrick Lovett
Rittman (Ohio Western Reserve National Cemetery, P.O. Box 8, 44270) .....	National Cemetery .....	Sean Baumgartner
OKLAHOMA:		
Elgin (Fort Sill National Cemetery, Rt. 1, Box 5224, 24665 N-S RD 260, 73538) .....	National Cemetery .....	Larry Williams

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Fort Gibson (1423 Cemetery Rd., 74434) .....	National Cemetery .....	Timothy Spain
Muskogee (Memorial Station, Honor Heights Dr., 74401).	Medical Center .....	Melinda Murphy
Muskogee (125 S. Main St., 74401) .....	Regional Office .....	Larry Burks
Oklahoma City (921 NE. 13th St., 73104) .....	Medical Center .....	Steve J. Gentling
OREGON:		
Eagle Point (2763 Riley Rd., 97524) .....	National Cemetery .....	Joseph E. Trimbo
Portland (3710 SW. U.S. Veterans Hospital Rd., 97207).	Medical Center .....	James Tuchschildt
Portland (1220 SW. 3d Ave., 97204) .....	Regional Office .....	Gerry Lorang
Portland (Willamette National Cemetery, 11800 SE. Mt. Scott Blvd., P.O. Box 66147, 97266-6937).	National Cemetery .....	Gertrude Devenney
Roseburg (97470-6513) .....	Medical Center .....	George Marnell
Roseburg (VA Medical Center, 97470) (Mail: Willamette National Cemetery, OR).	National Cemetery .....	Lucy Devenney
PENNSYLVANIA:		
Altoona (16602-4377) .....	Medical Center .....	Gerald L. Williams
Annaville (Indiantown Gap National Cemetery, Rt. 2, Box 484, 17003-9618).	National Cemetery .....	Leon B. Murphy
Butler (16001-2480) .....	Medical Center .....	(Vacancy)
Coatesville (19320) .....	Medical Center .....	Gary W. Devansky
Erie (135 E. 38th St. Blvd., 16504) .....	Medical Center .....	James Palmer
Lebanon (17042) .....	Medical Center .....	Charlene Szabo
Philadelphia (5000 Wissahickon Ave., 19101) (Insurance remittances: P.O. Box 7787) (Mail: P.O. Box 42954).	Regional Office & Insurance Center	Thomas M. Lastowka
Philadelphia (University & Woodland Aves., 19104)	Medical Center .....	Michael Sullivan
Philadelphia (Haines St. & Limekiln Pike, 19138) (Mail: Beverly National Cemetery, NJ).	National Cemetery .....	Delores T. Blake
Pittsburgh (1000 Liberty Ave., 15222) .....	Regional Office .....	Doug Wallin
Pittsburgh Health Care System (University Dr. C, 15240).	Medical Center .....	Michael Moreland
Aspinwall Division Pittsburgh Division		
Wilkes-Barre (1111 E. End Blvd., 18711) .....	Medical Center .....	(Vacancy)
PHILIPPINE REPUBLIC:		
Manila (1131 Roxas Blvd., FPO AP96515-1110) ....	Regional Office & Outpatient Clinic	Barry M. Barker
PUERTO RICO:		
Bayamon (Puerto Rico National Cemetery, Avenue Cementerio Nacional No. 50, 00960).	National Cemetery .....	Jorge Baltar
Hato Rey (U.S. Courthouse & Federal Bldg., Carlos E. Chardon St., 00918).		
San Juan (Barrio Monacillos G.P.O., Box 364867, 00927-5800).	Medical Center .....	Rafael E. Ramirez
San Juan (U.S. Courthouse & Federal Bldg., Carlos E. Chardon St., G.P.O. Box 364867, Hato Rey, 00936).	Regional Office .....	Sonia Moreno
RHODE ISLAND:		
Providence (380 Westminster Mall, 02903) .....	Regional Office .....	Kim Graves
Providence (Davis Park, 02908) .....	Medical Center .....	Vincent Ng
SOUTH CAROLINA:		
Beaufort (1601 Boundary St., 29902) .....	National Cemetery .....	Walter A. Gray, Jr.
Charleston (109 Bee St., 29401-5799) .....	Medical Center .....	William Montcastle
Columbia (William Jennings Bryan Dorn Veterans Hospital, 29209).	Medical Center .....	Brian Heckert
Columbia (1801 Assembly St., 29201) .....	Regional Office .....	Carl W. Hawkins
Florence (803 E. National Cemetery Rd., 29501) ....	National Cemetery .....	Wayne E. Kenney
SOUTH DAKOTA:		
Black Hills Health Care System (113 Comanche Rd., Fort Meade, 57741).	Medical Center .....	(Vacancy)
Hot Springs (VA Medical Center, 57747) (Mail: Black Hills National Cemetery, SD).	National Cemetery .....	Robert E. Poe
Sioux Falls (Royal C. Johnson Veterans Memorial Hospital, P.O. Box 5046, 25051 W. 22d St., 57117).	Medical Center and Regional Office	(Vacancy)
Sturgis (P.O. Box 640, 57785) (Mail: Black Hills National Cemetery).		
Sturgis (Black Hills National Cemetery, P.O. Box 640, 57785).	National Cemetery .....	Robert E. Poe
TENNESSEE:		
Chattanooga (1200 Bailey Ave., 37404) .....	National Cemetery .....	Candice Underwood
Knoxville (939 Tyson St. NW., 37917) (Mail: Mountain Home National Cemetery).	National Cemetery .....	Kenneth LaFevor
Madison (1420 Gallatin Rd. S., 37115-4619) (Nashville National Cemetery).	National Cemetery .....	William Owensby

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Memphis (1030 Jefferson Ave., 38104) .....	Medical Center .....	Patricia Pittman
Memphis (3568 Townes Ave., 38122) .....	National Cemetery .....	Mary Dill
Mountain Home (Johnson City, 37684) .....	Medical Center (medical and domi- ciliary) .....	Carl J. Gerber
Mountain Home (P.O. Box 8, 37684) .....	National Cemetery .....	Kenneth LaFevor
Tennessee Valley HCS. Murfreesboro (37129–1236) .....	Medical Center .....	David N. Pennington
Nashville (1310 24th Ave. S., 37212–2637) .....	Medical Center .....	David N. Pennington
Nashville (110 9th Ave. S., 37203) .....	Regional Office .....	Brian Corley
TEXAS:		
Amarillo (6010 Amarillo Blvd. W., 79106) .....	Medical Center .....	Wallace M. Hopkins
Austin (1615 E. Woodward St., 78772) .....	Automation Center .....	Robert Evans
Austin (P.O. Box 149975, 78714–9575) .....	Financial Services Center .....	Rodney W. Wood
Austin (1615 E. Woodward St., 78772) .....	Mortgage Loan Accounting Center ....	Allen Sartain
Big Spring (79720) .....	Medical Center .....	(Vacancy)
Central Texas Health Care System (Olin E. Teague Veterans Center, Temple, 76504).	Medical Center (medical and domi- ciliary) .....	(Vacancy)
Dallas (Dallas-Fort Worth National Cemetery, 2191 Mountain Creek Pkwy., 75211).	National Cemetery .....	Jimmy Adamson
El Paso Health Care System (5919 Brook Hollow Dr., 79925).	Medical Center .....	Byron K. Jaqua
Fort Bliss (5200 Fred Wilson Rd., P.O. Box 6342, 79906).	National Cemetery .....	Robert L. Flitcraft, Jr.
Houston (2002 Holcombe Blvd., 77030) .....	Medical Center .....	Edgar L. Tucker
Houston (6900 Alameda Rd., 77030) .....	Regional Office .....	(Vacancy)
Houston (10410 Veterans Memorial Dr., 77038) .....	National Cemetery .....	Jorge Lopez
Kernville (VA Medical Center, 3600 Memorial Blvd., 78028) (Mail: Fort Sam Houston, TX).	National Cemetery .....	William Trower
North Texas Health Care System (4500 S. Lan- caster Rd., 75216).	Medical Center .....	Alan Harper
San Antonio (517 Paso Hondo St., 78202) (Mail: Fort Sam Houston National Cemetery).	National Cemetery .....	William Trower
San Antonio (1520 Harry Wurzbach Rd., 78209) (Fort Sam Houston National Cemetery).	National Cemetery .....	William Trower
South Texas Veterans Health Care System (Audie L. Murphy Memorial Veterans Hospital, 7400 Merton Minter Blvd., San Antonio, 78284).	Medical Center .....	Jose R. Coronado
Waco (701 Clay Ave., 76799) .....	Regional Office .....	Carl E. Lowe II
UTAH:		
Salt Lake City (125 S. State St., 84147) .....	Regional Office .....	Douglas B. Wadsworth
Salt Lake City (500 Foothill Blvd., 84148) .....	Medical Center .....	James Floyd
VERMONT:		
White River Junction (215 N. Main St., 05009) .....	Medical and Regional Office Center	Gary M. DeGasta
VIRGINIA:		
Alexandria (1450 Wilkes St., 22314) (Mail: Quantico National Cemetery, VA).	National Cemetery .....	Michael Picerno
Culpeper (305 U.S. Ave., 22701) .....	National Cemetery .....	Mary Hendley
Danville (721 Lee St., 24541) (Mail: Salisbury Na- tional Cemetery, NC).	National Cemetery .....	Ralph E. Bennett
Hampton (23667) .....	Medical Center (medical and domi- ciliary) .....	Joseph Williams
Hampton (Cemetery Rd. at Marshall Ave., 23667) ..	National Cemetery .....	Homer D. Hardamon
Hampton (VA Medical Center, 23667) (Mail: Ceme- tery Rd. at Marshall Ave., VA).	National Cemetery .....	Homer D. Hardamon
Hopewell (10th Ave. & Davis St., 23860) (City Point National Cemetery) (Mail: Richmond National Cemetery, VA).	National Cemetery .....	Homer D. Hardamon
Leesburg (Balls Bluff National Cemetery, Route 7, 22075) (Mail: Culpeper National Cemetery, VA).	National Cemetery .....	Mary Hendley
Mechanicsville (Cold Harbor National Cemetery, Route 156 N., 23111) (Mail: Fort Harrison Na- tional Cemetery, VA, Richmond).	National Cemetery .....	Homer D. Hardamon
Richmond (1201 Broad Rock Rd., 23249) .....	Medical Center .....	(Vacancy)
Richmond (1701 Williamsburg Rd., 23231) .....	National Cemetery .....	Homer D. Hardamon
Richmond (Fort Harrison National Cemetery, 8620 Varina Rd., 23231) (Mail: Richmond National Cemetery, VA).	National Cemetery .....	Homer D. Hardamon
Richmond (Glendale National Cemetery, 8301 Willis Church Rd., 23231) (Mail: Richmond National Cemetery, VA).	National Cemetery .....	Homer D. Hardamon
Roanoke (210 Franklin Rd. SW., 24011) .....	Regional Office .....	John W. Smith
Salem (24153) .....	Medical Center .....	Stephen Lemons
Sandston (Seven Pines National Cemetery, 400 E. Williamsburg Rd., 23150) (Mail: Richmond Na- tional Cemetery, VA).	National Cemetery .....	Homer D. Hardamon

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Staunton (901 Richmond Ave., 24401) (Mail: Culpeper National Cemetery, VA).	National Cemetery .....	Mary Hendley
Triangle (Quantico National Cemetery, R No. 619, 18424 Joplin Rd., 22172).	National Cemetery .....	Michael Picerno
Winchester (401 National Ave., 22601) (Mail: Culpeper National Cemetery, VA).	National Cemetery .....	Mary Hendley
WASHINGTON:		
Kent (Tahoma National Cemetery, 18600 SE. 240th St., 98042-4868).	National Cemetery .....	Dean Moline, <i>Acting</i>
Puget Sound Health Care System (4435 Beacon Ave. S., Seattle, 98108).	Medical Center .....	Timothy Williams
Seattle (915 2d Ave., 98174) .....	Regional Office .....	Kristine A. Arnold
Spokane (N. 4815 Assembly St., 99205) .....	Medical Center .....	Joseph M. Manley
WEST VIRGINIA:		
Beckley (200 Veterans Ave., 25801) .....	Medical Center .....	Gerard Husson
Clarksburg (26301) .....	Medical Center .....	Glen Struchtemeyer
Grafton (West Virginia National Cemetery, Rt. 2, Box 127, 26354).	National Cemetery .....	Deborah Poe
Grafton (431 Walnut St., 26354) (Mail: West Virginia National Cemetery, WV) (Grafton National Cemetery, WV).	National Cemetery .....	Deborah Poe
Huntington (1540 Spring Valley Dr., 25704) .....	Medical Center .....	Betty B. Brown
Huntington (640 4th Ave., 25701) .....	Regional Office .....	Greg Mason
Martinsburg (25401) .....	Medical Center (medical and domiciliary).	(Vacancy)
WISCONSIN:		
Madison (William S. Middleton Memorial Veterans Hospital, 2500 Overlook Ter., 53705).	Medical Center .....	Nathan L. Geraths
Milwaukee (5000 W. National Ave., 53295-4000) ...	Medical Center (medical and domiciliary).	Glen Grippen
Milwaukee (5000 W. National Ave., Bldg. 6, 53295-4000).	Regional Office .....	Jon A. Baker
Milwaukee (Wood National Cemetery, 5000 W. National Ave., 53295-4000).	National Cemetery .....	Joseph Tumbach
Tomah (54660) .....	Medical Center .....	Stanley Q. Johnson
WYOMING:		
Cheyenne (2360 E. Pershing Blvd., 82001) .....	Medical Center .....	David M. Kilpatrick
Sheridan (82801) .....	Medical Center .....	Maureen Humphrys

## Sources of Information

**Audiovisuals** Persons interested in the availability of VA video productions or exhibits for showing outside of VA may write to the Chief, Media Services Division (032B), Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-9781 or 9782.

**Contracts** Persons seeking to do business with the Department of Veterans Affairs may contact the Director, Acquisition Resources Service (95), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-8815. A brochure entitled *Doing Business with the Department of Veterans Affairs* is available upon request. The Office of Acquisition and Materiel Management also distributes information regarding VA business opportunities through the Internet, at [www.va.gov/oa&mm/index.htm](http://www.va.gov/oa&mm/index.htm).

**Small Business Programs** Persons seeking information on VA's small business programs may call 800-949-8387 (toll free) or 202-565-8124. The Office of Small and Disadvantaged Business Utilization Web site (Internet, [www.va.gov/osdbu](http://www.va.gov/osdbu)) contains a considerable amount of information about these programs.

**Veterans Business Ownership Services** The Center for Veterans Enterprise assists veterans who want to open or expand a business. This Center is a component of the Office of Small and Disadvantaged Business Utilization. Phone, 866-584-2344. Internet, [www.vetbiz.gov](http://www.vetbiz.gov). E-mail, [vacve@mail.va.gov](mailto:vacve@mail.va.gov).

**Electronic Access** Information concerning the Department of Veterans Affairs is available electronically through the Internet, at [www.va.gov](http://www.va.gov).

**Employment** The Department of Veterans Affairs employs physicians, dentists, podiatrists, optometrists, nurses,

nurse anesthetists, physician assistants, expanded-function dental auxiliaries, registered respiratory therapists, certified respiratory technicians, licensed physical therapists, occupational therapists, pharmacists, and licensed practical or vocational nurses under VA's excepted merit system. This system does not require civil service eligibility. Other professional, technical, administrative, and clerical occupations, such as veterans claims examiners, secretaries, and management analysts, exist in VA that do require civil service eligibility. Persons interested in employment should contact the human resources services office at their nearest VA facility or search the VA Web site, [www.va.gov/jobs/index.cfm](http://www.va.gov/jobs/index.cfm). All qualified applicants will receive consideration for appointments without regard to race, religion, color, national origin, sex, political affiliation, or any nonmerit factor.

#### **Freedom of Information Act Requests**

Inquiries should be directed to the Assistant Secretary for Information and Technology, Information Management Service (045A4), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-8135.

#### **Inspector General Inquiries and Hotline**

Publicly available documents and information on the VA Office of Inspector General are available electronically through the Internet, at [www.va.gov/oig/homepage.htm](http://www.va.gov/oig/homepage.htm). Complaints may be sent by mail to the VA Inspector General (53E), P.O. Box 50410, Washington, DC 20091-0410. Hotline phone, 800-488-8244. E-mail, [vaoighotline@mail.va.gov](mailto:vaoighotline@mail.va.gov).

#### **Medical Center (Hospital) Design, Construction, and Related Services**

Construction projects for VA medical centers and other facilities in excess of \$4 million are managed and controlled at the VA central office, located in Washington, DC. Projects requiring design, construction, and other related services are advertised on the Internet FirstGov site, at [www.firstgov.gov](http://www.firstgov.gov). Submit project-specific qualifications (SF 254 and SF 255) to the Director, A/E Evaluation and Program Support Team

(181A), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-565-4181. Additional information regarding the selection process can be found on the VA Office of Facilities Management Internet site, at [www.va.gov/facmgt](http://www.va.gov/facmgt).

Construction projects for VA medical centers and other facilities which are less than \$4 million are managed and controlled at the individual medical centers. For information regarding these specific projects, contact the Acquisition and Materiel Management Office at each individual VA medical center. Addresses and additional information on VA medical centers can be found on the VA Internet site, [www.va.gov/facilities](http://www.va.gov/facilities).

**News Media** Representatives of the media outside Washington, DC, may contact VA through the nearest regional Office of Public Affairs:

Atlanta (404-929-5880)  
Chicago (312-353-4076)  
Dallas (214-767-9270)  
Denver (303-914-5855)  
Los Angeles (310-268-4207)  
New York (212-807-3429)

National and Washington, DC, media may contact the Office of Public Affairs in the VA Central Office, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-6000.

**Publications** The *Annual Performance and Accountability Report* may be obtained (in single copies), without charge, from the Office of Budget (041H), 810 Vermont Avenue NW., Washington, DC 20420.

The 2000 VA pamphlet *Federal Benefits for Veterans and Dependents* (80-98-1) is available for sale by the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

The *Board of Veterans Appeals Index* (I-01-1), an index to appellate decisions, is available on microfiche in annual cumulation from July 1977 through December 1994. The quarterly indexes may be purchased for \$7 and annual cumulative indexes for \$22.50. The VADEX/CITATOR of Appellate Research Materials is a complete printed quarterly looseleaf cumulation of research material which may be purchased for \$175 with

binder and for \$160 without binder. The Vadex Infobase, a computer-searchable version of the VADEX, is also available on diskettes for \$100 per copy. These publications may be obtained by contacting Promisel and Korn, Inc. Phone, 301-986-0650. Archived decisions of the Board of Veterans' Appeals are available through the VA Web site at [www.va.gov](http://www.va.gov).

A January 2000 VA pamphlet entitled *Understanding the Appeal Process* (01-00-1) is available for sale from the Superintendent of Documents,

Government Printing Office, Washington, DC 20402.

The VA pamphlet, *A Summary of Department of Veteran Affairs Benefits* (27-82-2), may be obtained, without charge, from any VA regional office.

*Interments in VA National Cemeteries*, VA NCA-IS-1, provides a list of national cemeteries and information on procedures and eligibility for burial.

Copies may be obtained without charge from the National Cemetery Administration (402B2), 810 Vermont Avenue NW., Washington, DC 20420.

**For further information, contact the Office of Public Affairs, Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-5700. Internet, [www.va.gov](http://www.va.gov).**